**Password Reset:**

**How to reset an expired password:**

**Students:**  Go to [students.dpcdsb.org](https://students.dpcdsb.org/" \t "_blank) . Click on the Office 365 dpcloud.dpcdsb.org tile, the system will prompt you to change your password when you login.

**Staff:** Go to [dpcloud.dpcdsb.org](https://dpcloud.dpcdsb.org/) . The system will prompt you to change your password when you login.

**How to reset a forgotten password with Password Reset Tool:**

DPCDSB has a password reset tool that is available for staff and students to assess to reset a forgotten password. **In order to use this tool, you must have registered for the system**. If you are registered please click on the link below.

**Students:**[students.dpcdsb.org](https://students.dpcdsb.org/) and select Password Reset

**Staff:** <https://passwordreset.microsoftonline.com/> ​

**How to reset a forgotten password and have not registered for the Password Reset Tool:**

**Students:** Please email your teacher and they can assist you. If you do not know your teacher email please call or email the school.

**Staff:** Please contact your Principal, VP, Manager, Supervisor or Site designated site contact and they can request a reset of your password from the ICT Department.

**Registering for the password Reset Tool:**

We suggest that all staff and students register in case a password is forgotten in the future. Please click on the following link to register.

**Students:**[students.dpcdsb.org](https://students.dpcdsb.org/) and select Self Registration For Password Reset

**Staff:** <https://account.activedirectory.windowsazure.com/PasswordReset/Register.aspx>

Please follow through with the on-screen prompts in order to complete the registration process.

\*\*You will require access to either an external email account (non-Dufferin-Peel), or external phone (call or text) to complete the registration process